



## **Quarter 2 Performance Report 2020/21**

#### **Environment Overview & Scrutiny Sub-Committee**

December 2020

#### **OVERVIEW OF ENVIRONMENT INDICATORS**



#### **About the Environment O&S Committee Performance Report**

- 5 Performance Indicators have been selected to be monitored by the Environment Overview & Scrutiny sub-committee:
  - Improve air quality in the borough by reducing the level of NO2
  - HMO licenses issued
  - HMOs enforced against
  - Total Penalty Charge Notices (PCNs) issued in month
  - Response rate for PCN Challenges and Representations
- An outturn for air quality is only available on an annual basis.
- A RAG rating is only available for one indicator (Response rate for PCN Challenges and Representations) and has been rated Green.
- It is important to note that though service delivery is returning to business as usual, there will be still be an impact on performance due to COVID-19.

# **Quarter 2 Performance**



Indicator	Value	20.21 Annual Target	20/21 Q1 Target	20/21 Q1 Performance	Short Term DOT 20/21 Q1	Long Term DOT 19/20 Q2
Improve air quality in the borough by reducing the level of NO2 µgm-3 (micrograms per cubic metre of air)	Smaller is Better	40	(Annual)	, , ,	19.7 (Langtons) to 49.4 (Gallows Corner) 2019	(Annual) 17.3 (Langtons) to 71.4 (Battis) 2018
HMO licenses issued	Bigger is better	N/A	N/A	12	28	11
HMOs enforced against	Bigger is better	N/A	N/A	1	6	14
Total Penalty Charge Notices (PCNs) issued in month (including PCNs for moving traffic contraventions (MTC))	Demand Pressure	N/A	N/A	36235	13795	31445
Response rate for PCN Challenges and Representations (days in current backlog as per end of month)	Smaller is better	35 days	35 days	18 days GREEN	9 days GREEN	25 days GREEN

#### Improve Havering's Air Quality



- During Quarter 2, there has been progress in the AQAP in a number of areas, including:
  - Section 106 funding has been secured for the installation of a monitoring station within the Beam Park development area along Marsh Way
  - The Council is continuously working together with schools regarding events such as the "Walk to School Week", and the "Clean Air Day" and "Miles the Mole" as an educational figure through online sessions. 15 schools are participating in the Walk to School Week, and Miles will participate in the virtual sessions between 3<sup>rd</sup> and 13<sup>th</sup> of November at 15 schools (as of now, there is capacity for 27 schools to join)
  - School Streets the scheme started on last week in three locations (Squirrels Heath Infant and Junior School, Branfil Primary School and Hylands Primary School)
  - TfL STARS promotion is continuing, survey will be sent out this in October and in March to monitor modal shifts in transport (there are concerns that due to COVID-19, individual car transport is on the rise)
  - Smarter Travel Initiatives & Workplace Travel Plans continuous promotion of Smarter Travel Initiatives to businesses through monthly bulletins and attending relevant events (many events are on hold due to the pandemic). Queen's Hospital and Sapphire Leisure Centre are having ongoing Travel Plans / CEME & North-East London NHS Foundation Trust likely to adopt 1-1 soon (these are the largest employers in the Borough)

### Improve Havering's Air Quality



- Car clubs Not being taken forward, not seen as a sufficiently important priority by the Council (was not taken forward to members). One or two active car club is operating in new developments at the moment.
- LIP cycle training All direct LIP funding has been frozen for all Boroughs since March. Bikeability is beginning to resume for adults and in schools (funded through an emergency DfT funding stream - £60k funding has been awarded, with more than 15 schools being interested already), along with Dr Bike maintenance sessions (it is offered as part of Bikeability).
- Adopt and implement planning controls for innovative and recognised green space and planting in new developments – The emerging local plan covers both green infrastructure and landscaping, and is takes the main principles of the London Plan together with its Urban Greening Factor tool
- Non-road Mobile Machinery Visits are restarting by LB Merton (the project lead), and since 1<sup>st</sup> September, minor sites are also being visited
- Sustainable transport accessibility of new development projects:
  - Beam Park Way: funding bid is being put forward, and if successful, there will be a project to provide cycle routes commencing next year.
  - Romford Ring Road: funding bid has been submitted and diffusion tubes have been put in place

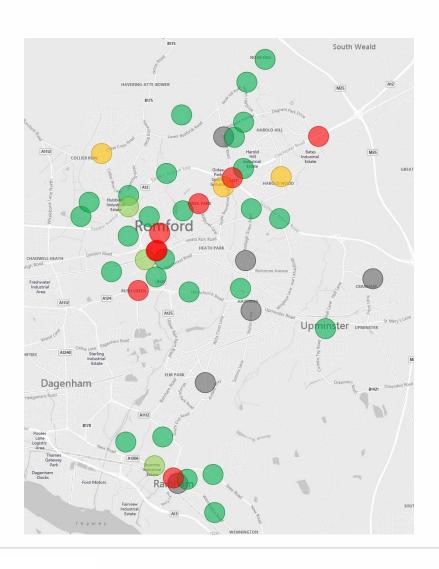
#### **Improve Havering's Air Quality**



- Renewal of Taxi Framework with suppliers complying to ULEZ & ZEC (zero emission capable) standards) – Through the packs and other channels, the Council made taxi drivers aware of the ULEZ and the locations of rapid chargers for electric cars
- Electric Vehicles charging point infrastructure Updated paper is being finalised currently and will go forward to a Theme board in the coming weeks/months.
   Hopefully, members will agree to pursue a specific project at the Town Hall, and support the exploration of wider, specific opportunities across the Borough, potentially using external funding (by the Office for Low Emissions Vehicles).

# **Havering's NO2 monitoring sites**





#### **Houses of Multiple Occupation (HMO)**



- A house in multiple occupation (HMO) is a property rented out by at least 3 people who are not from 1
  'household' (for example a family) but share facilities like the bathroom and kitchen.
- During Quarter 2, the service implemented a new Licensing software system on 1st June 2020. This has
  caused short delays in processing applications due to staff needing to be re-trained to use the system.
   There has also been a slight drop in the number of new applications being submitted.
- A number of FPN intention notices were withdrawn upon representations made by the landlords. A delay
  in issuing final FPNs has also occurred due to the inability to raise invoices following the changeover from
  One Oracle to Fusion.

# **Penalty Charge Notices (PCNs)**



Penalty Charge Notices are issued to people parking illegally, or committing moving traffic offences like wrongly using bus lanes or making a banned turn. The management of traffic and parking is essential to keep Havering moving.

- Quarter 2 performance for total PCNs, there continues to be low compliance for all moving traffic locations.
- There has been an increase in the number of challenges being made as parking enforcement has returned since restrictions were lifted due to Covid-19. This has meant the number of days for response rate has increased from Quarter 1.



# Any questions?

